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# E-Newsletter – Moving Forward!

## Welcome to New CEO, Jillian Dielesen



The Board of Management of the Logistics Training Council is pleased to welcome the new Chief Executive Officer, Jillian Dielesen.

Jillian comes from a strong background in the training and industry sectors, having been Executive Officer of the Light Manufacturing Industry Training Council (LMITC) in WA for more than eight years. Prior to joining the LMITC Jillian spent ten years in the clothing industry, working as a freelance fashion designer/maker and patternmaker, before joining Challenger TAFE where she was a lecturer in Clothing Production and TCF Retail for over six years.

Jillian has forged strong links with the Department of Education and Training and the State Training Board through her role at the LMITC, providing them with strategic advice on the current and future training needs of the represented industries. She has been responsible for ensuring that training developed nationally is appropriate for the State and meets industry's needs. Part of this role includes Jillian actively working with the national consultants in both the development and review of new qualifications and competencies, and the establishment of new traineeships in WA to meet industry's needs.

Some of her achievements at the LMITC have involved the development of national qualifications now being offered to industry. Jillian is also a keen advocate of skills recognition and RPL for both the trades and other qualifications, and has been at the forefront of this important initiative, ensuring all workers have a pathway available for recognition of all prior learning and work skills. She has also been involved in identifying and establishing training programs in ten

industries previously without a training culture.

Jillian believes passionately in the need for industry to have a strong voice in the training sector and intends to work tirelessly to ensure this occurs for the logistics industry. She is looking forward to working with all sectors to ensure their future training needs are met and is keen to focus on strategic solutions to the challenges now facing industry, such as the global financial crisis.

Jillian has been successfully addressing many of these issues with strategies that are expected to achieve some results. Working with the Minister, key personnel at both the State Training Board and Department of Education and Training, and registered training organisations, policy changes are beginning to impact on Industry. The National and State easing of requirements for training delivery, especially those that will be evident through the new WA VET Act, should provide opportunities for greater flexibility in traineeships, the ability to use skills sets, and the increased use of skills recognition as a tool to engage both industry and workers.

Jillian believes her extensive background in working with the VET system on both a State and National level, combined with her experience with industry, makes her a perfect candidate to identify skills development requirements for the transport and logistics industry and develop strategies to address them.

## Virtual Enterprise students hit the Big Apple!

Two students from Toll Virtual WA at Southern River College in Gosnells were given a chance of a lifetime recently when they embarked on an exciting ten-day trip to New York to compete in the Merrill Lynch

Global Business Challenge on 20 March. Chelsea Mosedale and Elouise Miller, both Year 12 students, competed in the pilot of the 2009 National Business Competition. Story continues on Page 2.



Elouise with her trophy

### Virtual Enterprise students hit the Big Apple (continued)

The transport industry students were asked to complete a series of questions relating to Virtual Enterprise Australia in pairs and to suggest innovative ideas for the transport and logistics industry.

Chelsea and Elouise were two of six winning students chosen to represent Australia in New York, where 65 international students between the ages of 16 and 22 years joined together to complete a Harvard business case study in the Merrill Lynch Global Business Challenge. Students were given a laptop and 2½ hours to complete the task in cross-cultural teams, before presenting to a panel of respected judges.

Elouise was part of the successful team which took second place, and consisted of members from America, Austria, China, Romania and Sweden. The winners were announced at the Virtual Enterprises International Trade Fair on 26 March, where students participated at their own "Toll Virtual" stall, and were visited by other virtual business from around the globe. This platform gave the students opportunities to provide other international businesses with transport information and was a great place to network!

Both girls thought the trip was "awesome". Highlights included a visit to Fedex, the chance to meet and

work with students from international Virtual Enterprises, and of course the opportunity to see some of the sights of New York. These included a trip down Broadway to see "Mama Mia" and a walk in central park where a feature .

Footnote: The trip was made possible by Virtual Enterprise Australia, funded by the Australian Government, Toll Corporate and the Transport and Logistics Industry Skills Council. Toll Virtual enterprises were set up in schools around Australia in 2006 as a project initiated and managed by the TLISC.

The LTC managed the project in WA and was responsible for setting up the virtual enterprise at Southern River College, which now runs itself with the support of the State Manager, Kenton Muller and his staff at Toll IPEC, the mentor of the virtual enterprise since its inception.



Students at the International Trade Fair. Elouise Miller second from right and Chelsea Mosedale at right.



Alice Williams from Bridging the Gap addresses the group at the breakfast

### Launch of Pathways Program

On 25 February the Pathways Program in Transport and Logistics was launched at a breakfast at the State Tennis Centre in Burswood. The launch, which was hosted by Bridging the Gap in Fremantle and the LTC, was the finale of the Abilities Pathways Project managed by the LTC in 2008, in which students completed Certificate I in Pathways Transport and Logistics over two terms, with training and assessment both on and off the job.

The pathway was initially created to give students from Education Support Centres in secondary schools more career development opportunities and options for employment and to introduce young people into an industry which is particularly short of young workers.

With funding from the Department of

Education and Training a "How to Kit" has been developed for the Pathways Program, based on the pilot and the feedback received and this has been distributed to all government secondary schools, as well as other interested parties, eg employers, community partnerships and regional industry career advisers. The "How to" Kit features information and flowcharts on how schools and employers can become involved, suggested units, information about the training package, case studies and other relevant information. The kit, which can also be used for mainstream students, can be downloaded from the LTC website <http://www.tsitc.asn.au/careers/pathwaysprogram/> The site also includes working documents which can be downloaded and adapted for individual use.

## Assessor Network Meetings

The first meeting this year was held on 20 February and featured a presentation by John Gilbert from the TLISC on the role of the TLISC and proposed changes to the current training package, which was well received by members.

The next meeting will be held on Friday

17 April at the Wyllie Arthritis Foundation in Shenton Park, commencing at 7.30 am. If you would like to attend please contact Norma on 08 9388 8781 or email [norma@tsitc.asn.au](mailto:norma@tsitc.asn.au). You can also visit our website for more information: [www.tsitc.asn.au/ourservices/](http://www.tsitc.asn.au/ourservices/)

## TRAINING UPDATE



Department of  
Education and Training

## WA Training Awards 09—Reward your Brightest

Nominations are once again open for the WA Training Awards organised by the Department of Education and Training. The Awards, which are in their 15<sup>th</sup> year, recognise and reward outstanding achievements of apprentices, trainees and vocational students, and the contribution to training made by trainers, training organisations and employers.

You are urged to nominate your own company or a student, trainee, trainer or organisation you think would be a worthwhile recipient of such a prestigious award. For more information go to the following website:

[www.trainingawards.det.wa.edu](http://www.trainingawards.det.wa.edu).

This year there are twelve categories in the Training Awards; five student categories, one trainer category and six organisational categories as follows. Winners may be eligible to represent the State at the Australian Training Awards in Canberra on

19 November 2009.

### Student categories

WA Apprentice of the Year  
WA Trainee of the Year  
WA Vocational Student of the Year  
WA Aboriginal and Torres Strait Islander Student of the Year  
WA School-based Apprentice of the Year

### Trainer category

WA Trainer of the Year

### Organisational categories

WA Small Business of the Year  
WA Employer of the Year  
WA Small Training Provider of the Year  
WA Large Training Provider of the Year  
WA Training Initiative  
WA VET in Schools Award

Applications close on 22 May 2009, except the VET in Schools category which closes on 6 June.

## Changes to the Training Act

New legislation passed late last year involving amendments to the Vocational Education and Training Act 1996 will bring sweeping changes to WA's training laws. The changes were necessary to reflect the modern training system, according to the Department of Education and Training Deputy Director General Training, Robert Player. Currently apprenticeships and traineeships are governed by different rules, whereas the new system will provide a single legislative framework for apprenticeships and traineeships consistent with other states and territories.

Under the changes the State Training Board will play a key role in making recommendations to the Minister for

Training regarding the creation and variation of apprenticeships.

The new legislation is also aimed at making the training system fairer by increasing the level of protection and support for trainees. Trainees at Certificate III or higher levels will now receive the same protection and provisions as apprentices.

Note: for the purposes of the Act apprenticeships and traineeships fall under the umbrella term apprenticeships.

For more information go to the following website to access an article which appeared in Volume 4 of Training Matters: [http://www.det.wa.edu.au/trainingmatters/detcms/cms-service/stream/asset/?asset\\_id=2715193](http://www.det.wa.edu.au/trainingmatters/detcms/cms-service/stream/asset/?asset_id=2715193)

## INDUSTRY UPDATE



### Transtube

The transport and logistics industry now has its own official YouTube channel with a range of videos for information on subjects relating to the Transport & Logistics Industry. There are 50 videos currently available on subjects including heavy vehicle driver fatigue, implementing a fatigue management system and motor vehicle driver. These

videos are useful and informative and are definitely worth a look.

For more information go to <http://www.tlisc.com.au/index.php?menuID=300>  
Check out the channel regularly for new video uploads.

### Transportal

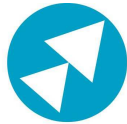
Transportal is a web portal which is the gateway to information about careers, training and education in the Transport and Logistics Industry. The portal links users to information about training options and availability, promotes career pathways and advise employers on how staff training can improve business performance.

The portal is aimed at three key groups: businesses with staff training needs,

individuals looking to join the industry with skills that will make them attractive to employers, and existing workers looking to gain new skills.

For more information on the web portal go to <http://www.tlisc.com.au/index.php?menuID=256> or email David Henderson: [davidh@tlisc.com.au](mailto:davidh@tlisc.com.au).

### National Logistics Safety Code (NLSC)



AUSTRALIAN LOGISTICS COUNCIL

The Australian Logistics Council (ALC) has developed the National Logistics Safety Code (NLSC) by the harmonisation of the Retail Logistics Supply Chain Code of Conduct with the Steel Code of Practice. The ALC is currently assessing further industry codes for inclusion in the NLSC.

The NLSC is an industry based code setting out clearly all participants' responsibilities when they control or influence the movement of freight in the supply chain, particularly road transport laws and OH&S legislation. It is not designed to replace any existing code, but to allow such codes to come together under one umbrella.

The ALC describes the NLSC as:

- A single, comprehensive code for T&L
- Flexible and adaptable for the needs of each individual business
- A voluntary code of minimum operational standards that meet the highest level of regulation impacting T&L throughout Australia.
- Industry based and designed to be used as a condition of business

- Independent third party Audited (RABQSA)

The Code applies to regulation and standards applying to the following activities within the supply chain:

- Chain of Responsibility
- Occupational Health & Safety
- Scheduling and transit times
- Time slot management
- Safe loading practices including mass, dimension and load restraint
- Driver fatigue management including driver health and fitness for duty
- Speed compliance
- Vehicle safety

The NLSC has the support of the National Transport Commission and may be a useful tool to help your organisation with OS&H compliance.

Further information is available on the ALC website [www.austlogistics.com.au](http://www.austlogistics.com.au) or be contacting Ian Ross, Program Director, ALC, [Ian.Ross@austlogistics.com.au](mailto:Ian.Ross@austlogistics.com.au)

## TRAINING SUCCESS STORIES



Jim Kelly, State Operations  
Manager

### AWH Logistics—formerly Australian Wool Handlers

AWH was established in 1998 initially to provide warehousing and export services for Australia's wool industry. It has since diversified into a leading logistics specialist with activities which include wool, cotton, property, logistics and grain. The main site in WA is located at Spearwood, with 45 AWH personnel. The other sites in Fremantle have 15 AWH personnel. The total combined warehouse space of these two facilities is 134,000 m<sup>2</sup> plus approximately 150,000 m<sup>2</sup> of hardstand. With a new quarantine plant/container wash facility coming online the end of April AWH once again displays its move to areas outside its current activities.

AWH recognises that one of its key strengths is the commitment of its 450 employees Australiawide to the company. It knows the value of training and has a strong training ethos, making training available to all staff. As well as conducting short courses for new employees, eg occupational safety and health and hazard identification, staff members have the opportunity to complete Certificate IV in Transport and Logistics. More than 40 staff members from the Western Australian operation have already completed this qualification with several staff currently undertaking a Certificate IV qualification. Training is also available for staff at a senior level, eg Advanced Diploma in Management.

Jim Kelly is the State Operations Manager of AWH in Western Australia, in charge of both the Spearwood operation and the Fremantle site. With regard to training Jim says that "personal development adds value to a business".

Jim is living proof of the value of training and personal development, having completed qualifications in Logistics Management and an Advanced Diploma in Management. Jim has spent all of his working life in the warehousing industry, which he is passionate about. He began as a forklift operator in Southern Ireland and continued the same work after immigrating to Australia in his 20's. At 24 Jim became the Warehouse Manager in a paper

company and has worked his way up from there. Prior to joining AWH two years' ago Jim was State Manager for P & O Trans Australia (POTA) and previously the Senior Operations Manager at Linfox.

Jim is committed to the industry and is also keen to raise its profile by working with young people. In 2008 when he was approached by the LTC to take a student for industry placement in the Abilities Pathways Project, Jim didn't hesitate. In fact the company took two students who attended one day per week for seven weeks, during which time they were assessed in the workplace and able to complete their Certificate. The boys' supervisor, Harry Marlow thought it a great experience and was keen to be involved again, so AWH has taken two students for industry placement in this year's program which is being coordinated by Bridging the Gap. Aaron Whittaker and Dylan McCabe worked in the warehouse at AWH two days per week for four weeks and said it was a great experience. Dylan will be returning to AWH in July to complete a week's work experience. Jim says that "the work placement is a good opportunity to introduce young people to the industry and give something back to the community".

Jim has also participated in industry visits to schools and a visit to Wooroloo prison, both of which have been organised by the LTC to promote the industry. He is an active member of the SCLAA and is often asked to speak on behalf of the industry.



Harry Marlow with Aaron and Dylan in the  
warehouse

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